



Broadband Connectivity Survey

OPTIONAL DATA (If we have your email, we can share results of the study with you directly)	
NAME	
EMAIL	
REQUIRED DATA (We don't need your exact address. If you live on 555 Smith Blvd., we just need to know that you are on Smith Blvd for the Street, and the 500 Block for Block.)	
STREET	
BLOCK	
CITY	
ZIP	
SERVICE PROVIDER INFO	
CURRENT PROVIDER	
ADVERTISED DOWNLOAD	
ADVERTISED UPLOAD	
MONTHLY COST	

Please go to WWW.SpeedTest.Net and click "GO" and Log Below

TEST	DATE	TIME	AM/PM	UPLOAD	DOWNLOAD
1					
2					
3					
4					
5					

Please Email Results to Dustin@MOTRAN.org or return by mail to
 MOTRAN Alliance, Inc., P.O. Box 60816, Midland, Texas 79711
 For questions, feel free to contact us at (432) 563-6240

We appreciate your willingness to help us document broadband levels in the Midland-Odessa area. Whether its working from home during COVID-19 or a bad connection in the middle of Netflix, more than ever, people are aware of the critical role broadband connectivity can play in our day to day lives.

The FCC (Federal Communication Commission) defines broadband as a 25/3 connection. What that really means is a connection that provides a speed of at least 25Mbps download and 3 Mbps upload (Mbps stands for Megabytes per second). Some companies in our area offer much higher speeds, some individuals live in areas that do not currently provide levels of service that meet the definition of broadband.

More importantly, due to constraints on fiber lines in and out of our area, we believe many people today are paying for a certain level of service, but actually getting a much lower level of service. The point of this survey is to demonstrate that issue to area providers, so they can improve their level of service in our area, and you get the level of service you are paying for.

Instructions:

Your name and email are optional. If you provide us that contact information, we will not share it, but it will give us the opportunity to keep in touch, share the results of the overall study, and keep you apprised of any important developments.

We do not need your specific address, but the block and street address will give us the information needed to map and highlight areas with significant issues. The name of your service provider, service level, and monthly cost will help us compare the prices of service in our area to other parts of the state. In our initial work, we have found internet costs in our area to be higher than many other metropolitan areas, and we want to be able to document that, along with diminished service levels to service providers.

You do not have to run 5 tests, but for this type of survey it would be helpful if you could run more than one at different times/days to help ensure that accuracy of survey data. Service providers often dismiss a single test at lower than advertised levels, but if that condition persists (not just a single incident) it becomes hard for them to dispute.